

ROHDE+ROHDE Manufacturer's Warranty

ROHDE+ROHDE Ursula Rohde is the manufacturer of covers for the following series:

CAMBRIDGE
NOVA
MAXIM
YORK

A five-year warranty is granted on these products, commencing from the date of purchase.

This warranty is in addition to and does not limit your statutory rights under applicable consumer protection laws.

1. Scope of the Warranty

This warranty covers defects in materials and workmanship that occur despite proper use of the product.

2. Exclusions

The warranty does not cover the following:

- Scratches and normal wear and tear;
- Damage caused by improper installation;
- Damage resulting from temperatures or humidity levels not typical of residential environments;
- Damage caused by cleaning with any substances other than pure water or a soft cloth;
- Damage caused by external forces, such as heat, tension, pressure, impacts, or deformation.

3. Claiming the Warranty

Any warranty claim must be asserted in writing within one month of discovering the defect. A proof of purchase is required to validate the claim.

4. Warranty Remedies

At its sole discretion, ROHDE+ROHDE will either:

- Repair the product, or
- Provide a replacement product of equivalent value.

If repair is not possible and no replacement product is available, a refund of the purchase price will be issued.

5. Territorial Scope

This warranty is valid exclusively for customers domiciled within the European Union.

Warranty Provider:

ROHDE+ROHDE
Ursula Rohde
David-Gilly-Straße 1
14469 Potsdam
Germany

Important Notice:

Your statutory warranty rights remain unaffected by this manufacturer's warranty and exist independently thereof.

ROHDE+ROHDE cover plates are combined with the electronic components of the manufacturer AVE S.p.A., which also provides a 5-year manufacturer's warranty. You can find AVE's warranty terms here:

<https://www.ave.it/en/services-and-support/general-sales-conditions-for-export/>